

SuperLife KiwiSaver scheme

ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2019

Details of Scheme

This is the annual report for the SuperLife KiwiSaver scheme (**Scheme**) for the year to 31 March 2019. The Scheme is a KiwiSaver scheme.

The Scheme's manager is Smartshares Limited (**Smartshares**), which is a wholly-owned subsidiary of NZX Limited, and the Scheme's supervisor is Public Trust.

The latest product disclosure statement for the Scheme is dated 29 March 2019, and the Scheme is open for applications.

The latest fund update for each fund offered by the Scheme is dated 1 May 2019.

The latest financial statements for the Scheme for the year to 31 March 2019, including the auditor's report relating to those statements, have been lodged with the Registrar of Financial Service Providers.

Copies of the product disclosure statement, fund updates, financial statements and auditor's report are available on the offer register and the scheme register at www.disclose-register.companiesoffice.govt.nz

Information on contributions and Scheme participants

The following table sets out the numerical changes in the Scheme participants during the year to 31 March 2019:

Membership details	Scheme participants
<i>Total number of Scheme participants at 1 April 2018</i>	
Total number of contributing Scheme participants	18,418
Total number of non-contributing Scheme participants	10,375
	28,793
<i>Total number of persons who became Scheme participants during the period</i>	
Transfers from other schemes	1,280
Other new members	1,429
	2,709

<i>Total number of persons who ceased to be Scheme participants during the period</i>	
Due to retirement	297
Due to death	36
Due to transfers to other schemes	1,488
For other reasons	64
	1,885

<i>Total number of Scheme participants at 31 March 2019</i>	
Total number of contributing Scheme participants	19,285
Total number of non-contributing Scheme participants	10,332
	29,617

Members' accumulations	At 31 March 2019	At 1 April 2018
Total amount of Scheme participants' accumulations	\$870,495,382	\$742,801,642
Number of Scheme participants to which that relates	29,617	28,793

Contributions	For the year to 31 March 2019	For the year to 31 March 2019 (number of Scheme participants)
Member contributions	\$52,517,877	20,363
Employer or other sponsor contributions	\$30,633,469	19,966
Voluntary contributions	\$7,365,475	4,277
Total amount of contributions received during the period	\$90,516,821	

Changes relating to the Scheme

On 29 June 2018, Smartshares changed the target investment mixes for the diversified funds (at that time called the 'managed funds'), Ethica and SuperLife Age Steps, together with changing the market indices for some of the funds.

On 8 February 2019, Smartshares fixed the fund charges for the Scheme. Previously, where a fund invested in an external fund, the fund charges disclosed to investors included an estimate of the external fund's costs (these costs weren't fixed). If the costs actually charged by the external fund were higher than Smartshares' estimate, the amount charged to investors would have been higher than the amount set out in the product disclosure statement.



On 29 March 2019, the following changes were made:

- the 'managed funds' were renamed the 'diversified funds';
- SuperLife30, SuperLife60, SuperLife80 and SuperLife100 were renamed SuperLife Conservative, SuperLife Balanced, SuperLife Growth and SuperLife High Growth;
- the NZ Bonds Fund and NZ Bond ETF Fund were combined, as were the Overseas Bonds Fund and the Global Bond ETF Fund, and the Emerging Markets Fund and Emerging Markets ETF Fund;
- the 'ETF funds' category was deleted, with the funds moving into the 'sector funds' category;
- 'ETF' was deleted from the names of the funds that were previously named 'ETF Fund'; and
- the 'Property Fund' was renamed the 'Global Property Fund'.

Other information for particular types of managed funds

The following table sets out the number of Scheme participants who made a withdrawal that is permitted under the Financial Markets Conduct Act 2013 and the Scheme's Trust Deed during the year to 31 March 2019:

Permitted withdrawals	Number of Scheme participants
Retirement	297
Death	36
Significant financial hardship	133
Serious illness	21
Mortgage diversion	138
First home withdrawal	328
Permanent emigration	21
Transfers to other KiwiSaver scheme	1,458
Transfer to Australian superannuation scheme	-
Payments – other enactments	115
Total number of Scheme participants who made a withdrawal	2,547

Crediting rate

Members of the Scheme are able to invest in ethical, diversified and sector funds, as well as a life cycle investment option (SuperLife Age Steps). The returns of the individual investment options are set out below (after total fund charges and tax at the highest prescribed investor rate (**PIR**) of tax for an individual New Zealand resident) and will vary for each member depending on the investment option(s) chosen, contributions and withdrawals, and the member's PIR.

SuperLife Age Steps	Return
SuperLife Age Steps – Age 20	7.96%
SuperLife Age Steps – Age 30	7.27%
SuperLife Age Steps – Age 40	7.27%
SuperLife Age Steps – Age 50	7.05%
SuperLife Age Steps – Age 60	6.04%
SuperLife Age Steps – Age 70	5.08%
SuperLife Age Steps – Age 80	3.43%
Ethical fund	Return
Ethica	6.46%
Diversified funds	Return
SuperLife Income	3.44%
SuperLife Conservative	5.67%
SuperLife Balanced	6.72%
SuperLife Growth	7.41%
SuperLife High Growth	8.12%
Sector funds	Return
Cash	
NZ Cash Fund	1.73%
NZ Cash ETF Fund	1.73%
UK Cash Fund	-1.36%
Fixed interest	
NZ Bond Fund	4.15%
Overseas Bonds Fund	2.98%
Overseas Non-government Bonds Fund	3.09%
Property	
NZ Property Fund	23.83%
Australian Property Fund	22.15%
Global Property Fund	19.79%
New Zealand shares	
NZ Shares Fund	16.04%
NZ Top 50 Fund	18.11%
NZ Dividend Fund	20.51%
NZ Mid Cap Fund	16.68%
Australian shares	
Australian Shares Fund	8.15%
Australian Top 20 Fund	9.15%
Australian Dividend Fund	5.06%
Australian Financials Fund	-1.89%
Australian Resources Fund	23.57%
Australian Mid Cap Fund	0.70%
International shares	
Overseas Shares (Currency Hedged) Fund	4.74%
Overseas Shares Fund	7.78%
Asia Pacific Fund	-1.92%
Emerging Markets Fund	-2.48%
Europe Fund	0.01%
Total World Fund	7.02%
US 500 Fund	15.41%
US Large Growth Fund	17.34%
US Large Value Fund	12.61%
US Mid Cap Fund	11.48%
US Small Cap Fund	11.30%



Smartshares' statement

All the benefits required to be paid from the Scheme in accordance with the terms of the Scheme's Trust Deed and the KiwiSaver scheme rules have been paid.

The market value of the Scheme property at 31 March 2019 equalled or exceeded the total value of benefits that would have been payable had all members of the Scheme ceased to be members at that date and had provision been made for the continued payment of all benefits being paid to members and other beneficiaries as at the balance date.

Changes to persons involved in the Scheme

During the year to 31 March 2019, the following changes to the people involved in the Scheme were made:

Directors of the manager and key personnel of the manager

Lindsay Wright was appointed as a director of Smartshares on 26 June 2018.

Paul Baldwin resigned as a director of Smartshares on 17 December 2018.

Post-year end, Stuart Millar was appointed as Smartshares' Chief Investment Officer on 29 April 2019.

Board Members of the supervisor

Dianne Williams and Simon Craddock completed their terms as Board Members of Public Trust on 31 October 2018.

Post-year end, Kirsty Campbell and Vicki Sykes were appointed as Board Members of Public Trust on 1 April 2019.

How to find further information

Further information relating to the Scheme and investment options, including the product disclosure statement, fund updates, financial statements, auditor's report and statement of investment policy and objectives, is available on the offer register and the scheme register at www.disclose-register.companiesoffice.govt.nz. A copy of the information on the offer register or scheme register is available on request to the Registrar of Financial Service Providers.

The information set out above is available at www.superlife.co.nz or by contacting Smartshares. You can obtain an estimate of the value of your investment online or via a mobile app or by contacting Smartshares. This information is available free of charge. See below for Smartshares' contact details.

You can obtain general information about the Scheme and investment options at www.superlife.co.nz.

Contact details and complaints

Manager

Complaints about your investment or the Scheme can be made to Smartshares at:

Complaints – SuperLife
Smartshares Limited
PO Box 105262
Auckland 1143

Telephone: 0800 27 87 37
Email: superlife@superlife.co.nz.

Supervisor

If you make a complaint to Smartshares, and the complaint cannot be resolved, you may refer it to the supervisor at:

Complaints
Public Trust
PO Box 1598
Shortland Street
Auckland 1140

Telephone: 0800 371 471
Email: cts.enquiry@publictrust.co.nz

Independent dispute resolution scheme

Smartshares is a member of the Financial Services Complaints Limited Scheme (the supervisor is also a member), which is an independent dispute resolution scheme. If you make a complaint to Smartshares (or the supervisor), and the complaint cannot be resolved, you may refer it to Financial Services Complaints Limited at:

Financial Services Complaints Limited
PO Box 5967
Wellington 6140

Telephone: 0800 347 257
Email: complaints@fscl.org.nz

The Financial Services Complaints Limited Scheme will not charge you a fee to investigate or resolve a complaint.