

SuperLife KiwiSaver scheme

ANNUAL REPORT FOR THE YEAR TO 31 MARCH 2020

Details of Scheme

This is the annual report for the SuperLife KiwiSaver scheme (**Scheme**) for the year to 31 March 2020. The Scheme is a KiwiSaver scheme.

The Scheme's manager is Smartshares Limited (**Smartshares**), which is a wholly-owned subsidiary of NZX Limited, and the Scheme's supervisor is Public Trust.

The latest product disclosure statement for the Scheme is dated 15 July 2020. The Scheme is open for applications.

The latest fund updates for the Scheme are dated 28 July 2020.

The latest financial statements for the Scheme for the year to 31 March 2020, including the auditor's report relating to those statements, have been lodged with the Registrar of Financial Service Providers.

Copies of the product disclosure statement, fund updates, financial statements and auditor's report are available on the offer register and the scheme register at disclose-register.companiesoffice.govt.nz

Information on contributions and Scheme participants

The following table sets out the numerical changes in the Scheme participants during the year to 31 March 2020:

| Membership details | Scheme participants |
|---|---------------------|
| <i>Total number of Scheme participants at 1 April 2019</i> | |
| Total number of contributing Scheme participants | 19,285 |
| Total number of non-contributing Scheme participants | 10,332 |
| | 29,617 |
| <i>Total number of persons who became Scheme participants during the year</i> | |
| Transfers from other schemes | 1,785 |
| Other new members | 837 |
| | 2,622 |

| <i>Total number of persons who ceased to be Scheme participants during the year</i> | |
|---|--------------|
| Due to retirement | 276 |
| Due to death | 40 |
| Due to transfers to other schemes | 1,245 |
| For other reasons | 117 |
| | 1,678 |

| <i>Total number of Scheme participants at 31 March 2020</i> | |
|---|---------------|
| Total number of contributing Scheme participants | 20,557 |
| Total number of non-contributing Scheme participants | 10,004 |
| | 30,561 |

| Members' accumulations | 31 March 2020 | 1 April 2019 |
|---|---------------|---------------|
| Total amount of Scheme participants' accumulations | \$892,165,412 | \$870,495,382 |
| Number of Scheme participants to which that relates | 30,561 | 29,617 |

| Contributions | 31 March 2020 | 31 March 2020 (number of Scheme participants) |
|--|----------------------|--|
| Member contributions | \$68,439,833 | 23,306 |
| Employer or other sponsor contributions | \$32,331,579 | 20,310 |
| Voluntary contributions | \$639,298 | 2,305 |
| Total amount of contributions received during the year | \$101,410,710 | |

Changes relating to the Scheme

Post-year end, the following funds were added to the Scheme on 15 July 2020:

- Castle Point 5 Oceans Fund
- S&P/NZX 50 Fund
- S&P/ASX 200 Fund
- Total World (NZD Hedged) Fund
- S&P/NZX NZ Government Bond Fund
- Global Aggregate Bond Fund.

All related party transactions entered into during the year to 31 March 2020 were on arm's length terms.



Other information for particular types of managed funds

The following table sets out the number of Scheme participants who made a withdrawal that is permitted under the Financial Markets Conduct Act 2013 and the Scheme's trust deed during the year to 31 March 2020:

| Permitted withdrawals | Number of Scheme participants |
|---|-------------------------------|
| Retirement | 276 |
| Death | 40 |
| Significant financial hardship | 101 |
| Serious illness | 22 |
| Mortgage diversion | 12 |
| First home withdrawal | 370 |
| Permanent emigration | 39 |
| Transfers to other KiwiSaver scheme | 1,244 |
| Transfer to Australian superannuation scheme | 1 |
| Payments – other enactments | 19 |
| Total number of Scheme participants who made a withdrawal | 2,124 |

Crediting rate

Members of the Scheme are able to invest in diversified, ethical, guest manager and sector funds, as well as a life cycle investment option (SuperLife Age Steps). The returns of the individual investment options are set out below (after total fund charges and tax at the highest prescribed investor rate (**PIR**) of tax for an individual New Zealand resident) and will vary for each member depending on the investment option(s) chosen, contributions and withdrawals, and the member's PIR.

| SuperLife Age Steps | Return |
|--|---------|
| SuperLife Age Steps – Age 20 | -11.50% |
| SuperLife Age Steps – Age 30 | -9.23% |
| SuperLife Age Steps – Age 40 | -9.23% |
| SuperLife Age Steps – Age 50 | -8.53% |
| SuperLife Age Steps – Age 60 | -6.10% |
| SuperLife Age Steps – Age 70 | -3.70% |
| SuperLife Age Steps – Age 80 | 0.32% |
| Diversified funds | Return |
| SuperLife Income Fund | 1.76% |
| SuperLife Conservative Fund | -2.63% |
| SuperLife Balanced Fund | -6.18% |
| SuperLife Growth Fund | -9.27% |
| SuperLife High Growth Fund | -12.07% |
| Ethical fund | Return |
| Ethica Fund | -3.76% |
| Sector funds | Return |
| New Zealand shares | |
| NZ Shares Fund | -11.90% |
| NZ Top 50 Fund | -7.89% |
| NZ Top 10 Fund | 7.00% |
| NZ Mid Cap Fund | -12.47% |
| NZ Dividend Fund | -18.26% |
| NZ Property Fund | -3.75% |
| Australian shares | |
| Australian Shares Fund | -20.46% |
| Australian Top 20 Fund | -14.70% |
| Australian Mid Cap Fund | -21.08% |
| Australian Dividend Fund | -22.18% |
| Australian Financials Fund | -22.87% |
| Australian Resources Fund | -25.34% |
| Australian Property Fund | -28.96% |
| US shares | |
| US 500 Fund | 5.82% |
| US Large Growth Fund | 15.06% |
| US Large Value Fund | -2.70% |
| US Mid Cap Fund | -4.41% |
| US Small Cap Fund | -13.31% |
| International shares | |
| Overseas Shares Fund | -2.23% |
| Overseas Shares (Currency Hedged) Fund | -14.09% |
| Total World Fund | -0.74% |
| Asia Pacific Fund | -2.58% |
| Emerging Markets Fund | -8.82% |
| Europe Fund | -6.57% |
| Global Property Fund | -20.81% |
| Bonds and cash | |
| NZ Bonds Fund | 2.47% |
| Overseas Bonds Fund | 2.38% |
| Overseas Non-government Bonds Fund | 0.71% |
| NZ Cash Fund | 1.34% |
| UK Cash Fund | 5.10% |



Smartshares' statement

All the benefits required to be paid from the Scheme in accordance with the terms of the Scheme's trust deed and the KiwiSaver scheme rules have been paid.

The market value of the Scheme property at 31 March 2020 equalled or exceeded the total value of benefits that would have been payable had all members of the Scheme ceased to be members at that date and had provision been made for the continued payment of all benefits being paid to members and other beneficiaries as at the balance date.

Changes to persons involved in the Scheme

During the year to 31 March 2020, the following changes to the people involved in the Scheme were made:

Directors of the manager and key personnel of the manager

Stuart Millar was appointed as Smartshares' Chief Investment Officer on 29 April 2019.

Board Members of the supervisor

Fiona Oliver and Bevan Killick completed their terms as Board Members of Public Trust on 31 October 2019.

Kirsty Campbell and Vicki Sykes were appointed as Board Members of Public Trust on 1 April 2019.

Kevin Murphy and Meleane Burgess were appointed as Board Members of Public Trust on 1 February 2020.

Auditor of the Scheme

KPMG was appointed as the auditor of the Scheme for the year ended 31 March 2020.

How to find further information

Further information relating to the Scheme and investment options, including the product disclosure statement, fund updates, financial statements, auditor's report and statement of investment policy and objectives, is available on the offer register and the scheme register at disclose-register.companiesoffice.govt.nz. A copy of the information on the offer register or scheme register is available on request to the Registrar of Financial Service Providers.

The information set out above is available at superlife.co.nz or by contacting Smartshares. You can obtain an estimate of the value of your investment online or via a mobile app or by contacting Smartshares. This information is available free of charge. See below for Smartshares' contact details.

You can obtain general information about the Scheme and investment options at superlife.co.nz.

Contact details and complaints

Manager

Complaints about your investment or the Scheme can be made to Smartshares at:

Complaints – SuperLife
Smartshares Limited
PO Box 105262
Auckland 1143

Telephone: 0800 27 87 37

Email: complaints@superlife.co.nz.

Supervisor

If you make a complaint to Smartshares, and the complaint cannot be resolved, you may refer it to the supervisor at:

Complaints
Public Trust
PO Box 1598
Shortland Street
Auckland 1140

Telephone: 0800 371 471

Email: cts.enquiry@publictrust.co.nz

Independent dispute resolution scheme

Smartshares is a member of the Financial Services Complaints Limited Scheme (the supervisor is also a member), which is an independent dispute resolution scheme. If you make a complaint to Smartshares (or the supervisor), and the complaint cannot be resolved, you may refer it to Financial Services Complaints Limited at:

Financial Services Complaints Limited
PO Box 5967
Wellington 6140

Telephone: 0800 347 257

Email: complaints@fscl.org.nz

The Financial Services Complaints Limited Scheme will not charge you a fee to investigate or resolve a complaint.